

Request for Proposal (RFP) for procurement of Compliance Management Solution

Corrigendum-1

Date : 18th April 2024

Sl No	Page No /clause No.	Details	Amended as
1.	Page 2 Point 4	Last date and time for Bid submission on 18/04/2024	Last date and time for Bid submission on 28/04/2024
2.	Page 2 Point 4	Date and Time of opening of Eligibility and Technical Bids 11.00 AM on 19/04/2024	Date and Time of opening of Eligibility and Technical Bids 11.00 AM on 29/04/2024
3.	Page 11 4.19	The solution should have integration capabilities with other applications such as RBI Daksh, CIMS and SBI DFHI's internal Core application. Service provide should complete the integration process in a time bound manner as per the project timeline.	Dropped
4.	Page 12 6.8	RFP Clause The Vendor shall commit to maintain uptime of 98% and above quarterly.	Dropped
5.	Page 15 8. vii	24x7 online support facility through phone, email and remote support. The Company also has discretion to avail onsite support services whenever required without any additional cost.	Online support facility during business hours (8:00 AM to 9:00 PM (India) on any calendar day the Company/User(s) is/are operational) through phone, email and remote support. The Bidder however recognizes the fact that SBI DFHI team may be required to work beyond business hours and holidays on a need basis and in exceptional circumstances. The Company also has discretion to avail onsite support services whenever required without any additional cost.
6.	Page 16 Annexure D S.No. 2	The Bidder must have an average turnover of minimum ₹10 crore during last 03 (three) financial year(s) i.e., FY 2020-21, FY 2021- 22, and FY 2022-23	The Bidder must have an average turnover of minimum ₹3 crore during last 03 (three) financial year(s) i.e., FY 2020-21, FY 2021- 22, and FY 2022-23
7.	Page 16 Annexure D S.No. 3	The Bidder should be profitable organization on the basis of profit before tax (PBT) for at least 02 (two) out of last 03 (three) financial years i.e., FY 2020-21, FY 2021-22, and FY 2022-23	Dropped